

Trisha A. Morgan

From:

Marilyn Rayner

Sent:

Friday, April 12, 2013 2:24 PM

To: Subject:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-vvep, Stump-vvep

Pima Utility ripoff

Every investor knows when he puts money into a venture that there is the possibility of both default and great gains. The investor takes the odds offered and is willing to accept the tax consequences for both scenarios. It is totally and absolutely ludicrous for the board to exempt these people of taxes they now owe! They were not forced to invest and knew a bonus was coming, if prudent supervision was made of the Utility.

If some of those investors are also on the board, it is doubly false on their part to vote for these tax reliefs. We the public want you all to know that we strongly disagree to any such tax relief! It is contrary to common business practices and is morally wrong.

Rate increases already made should cover all eventualities as stated at their votes. We support Brenda Burn vote on Decision 73739, she seems to be the lonely fair vote for the public.

Marilyn Rayner, home owner and customer of Pima Utilities

Sun Lakes, AZ. 85248

Everyday a gift, everyday an opportunity to share, everyday an exploration of life, love, and God

Arizona Corporation Commission

DOCKETED

APR 1 5 2013

DOCKETED BY

Z CORP COMMISS

Trisha A. Morgan

From:

Mary Jane Williams

Sent:

Friday, April 12, 2013 8:59 AM

To:

Stump-Web

Subject:

Pima Utility

We live in Sun Lakes and disagree strongly that we should pay the extra tax passed onto us as users. Let the investors pay their own taxes.

Charles A. Williams

Trisha A. Morgan

From:

Gerrie Todd

Sent:

Friday, April 12, 2013 3:25 PM

To:

Stump-Web

Subject:

Pima request

It has been brought to my attention by my homeowners assoc. in Sun Lakes, that Pima Utility, once again is attempting to pass along their costs of paying their investors a dividend to us, their customers!!!!! Also, they want to pass along their cost of filing their request with you for requested rate increases.

This, to me defies all common sense! I have never heard of a company passing along those kind of costs to the consumer.

I emphatically disagree with this business practice & hope you do not allow this to happen.

Thank you

Gerrie Todd

Sun Lakes resident.

Trisha A. Morgan

From:

Glenn Godwin

Sent:

Friday, April 12, 2013 7:56 AM

To:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

Pima Utilities further request for tax Relief

Name: Glenn Godwin

Sun Lakes, Az 85248

I live in Sun Lakes and am a customer of Pima Utilities.

Pima recently received increases in rates approved by your commission of 12.2% (average) in water rates and 5.5% (average) increase in sewer rates. My recent Pima bill also included an assessment of \$.33 per month for water and \$.33 per month for sewer to cover Pima's costs associated with filing for the rate increases.

I am requesting your support in opposing additional income for the investors of Pima Utilities. Additional increases could result in financial hardships for other residents of Sun Lakes.

I endorse Commissioner Brenda Burns recent dissenting opinion on the subject in Decision No. 73739 requiring Pima's customers to pay for tax relief for the investors in Pima.

This relief is not only unfair, but is simply wrong and request your support against this request.

Glenn Godwin

Trisha A. Morgan

From:

Sent:

Friday, April 12, 2013 7:33 AM

To:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

opposition to this request by Pima

Dear Commissioners

My wife and I Frederick & Kathy Smith are residents of Sun Lakes and are a customer of Pima Utilities.• We objected When Pima recently received increases in rates approved by the Commission, Additional increases could result in a financial hardship upon ourselves and some of our residents, We Endorse Commissioner Brenda Burns dissenting opinion on the subject in Decision No. 73739 requiring Pima's customers to pay for this tax relief for the investors in Pima. This relief is not only unfair, it is simply wrong. As retired Individual's we are on fixed incomes, we do not get raises, I would expect that Pima pay it's own way, Live within it's budget and the same goes for all Government agencies...

Frederick & Kathy O'Hara Smith

From:

sharyn baldacci 🖷

Sent:

Friday, April 12, 2013 9:52 AM

To:

Burns-Web; RBurns-Web; Pierce-Web; Stump-Web; BitterSmith-Web

Subject:

Pima water rates

Mr. and Mrs. Robert Baldacci, we live in Sun Lakes, Az., we are a customer of Pima Utilities. We note that you just received an increase in your water rates. We believe that these increases will create hardships for some of our residents. We endorse Commission Brenda Burns dissenting opinion on the subject of Decision No. 73739, requiring Pima's customers to pay for this tax relief for the investors in Pima. This relief is not only unfair, it is simply wrong. Thank you.

From:

richard Jensen

Sent:

Friday, April 12, 2013 9:59 AM

To:

Stump-Web

Subject:

Another Pima rate hike

W-02199A-11-0329 SW-02199A-11-0330

Richard Jensen

Sun Lakes, AZ 85248

I am concerned about Pima Utility Company's continued success in getting rate increases authorized by you. I assume it does not affect your individual payments, so why should you care. It is tough times out there in the real world and I believe we should all help carry the burden, not just the little guy. Why should I pay the taxes on someone else's profit, nobody is doing that for me. In fact, my income is slowly diminishing. but I am willing to pay my FAIR share. We all need to realize that that things are not as rosy as we would like and that includes the investors in the Pima Utility Company. I urge you not to give them this GIFT.

Sincerely, Jan & Dick Jensen

From:

Faith Dragoon

Sent:

Friday, April 12, 2013 9:54 PM

To: Subject:

Stump-Web rate increase

W-02199A-11-0329 SW-02199A-11-0330

Commissioner:

One point in the previously approved rate increases by the AZ Corporation Commission was a request by Pima to pass - through to the customers the cost of taxes on the dividends distributed to the investors of Pima Utility Company. The Corporation Commission did approve this "gift" to the investors and Pima Utility has filed for this tax relief. Their request was filed March 29, 2013 (they asked for approval without hearing) and the Residential Utility Consumer Organization (RUCO - our friend as they watch out for the customers) filed its objection April 2, 2013.

Once again it is incumbent upon all of us to write to the Commissioners in opposition to Pima's requested tax relief. The financial impact of this request is not known but it is in addition to the already approved and implemented 12.2% (average) in water rates and 5.5% (average) increase in sewer rates. When you read your Pima bill you will also note

We need to voice our individual opposition to this

additional income for the investors of Pima Utilities.

My husband and I live in Sun Lakes and are a customer of Pima Utilities

- That Pima recently received increases in rates approved by the Commission you can quote the amounts and the fee to recover their filing costs.
- Additional increases could result in a financial hardship at this time since my husband recently lost his job.
- •
- This relief is not only unfair, it is simply wrong

Sincerely, Faith Dragoon

From:

Dave Dunn

Sent:

Friday, April 12, 2013 7:08 PM

To:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

Pima Utilities

Arizona Corporation Commission Members:

I live in Sun Lakes, Arizona, on a year-round basis. Our water and sewage is provided by Pima Utilities. Pima recently asked for a rate increase. They were granted an increase of approximately 12 percent for water and 5 and a half percent for sewage. Once this new rate went into effect, they added an assessment of 33 cents per month for water and 33 cents per month for sewage. This was to help pay for expenses in filing for rate increases.

Now, I see they have filed a request to pass on to customers the cost of taxes distributed to investors. Why should customers pay for taxes on dividends for investors? If I make an investment and receive dividends, I, as the investor, pay taxes on my dividend income. This should also be true for Pima Utilities. This would be unfair and is wrong. Many residents are on fixed incomes and this would cause a hardship as well.

David and Deborah Dunn

Sun Lakes, AZ 85248

From:

Sent:

Friday, April 12, 2013 8:53 PM

To:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

Pima Utilities Rate Increase

Because I live in Sun Lakes, Arizona, I am a customer of Pima Utilities. You recently approved increases in rates, but now they are requesting more. We are a community of "active adults", but that translates to "retired people" many of whom are on fixed incomes. These increasing rates far exceed our pension and social security increases. I endorse Commissioner Brenda Burns' dissenting opinion on the subject in Decision No. 73739. Please do not approve this unfair rate increase request.

Barbara C. Schira

Sun Lakes, Arizona 85248-7475

From:

Sent: To: Friday, April 12, 2013 7:33 PM

Stump-Web

Subject:

Pima Rate Increase

W-02199A-11-0329 SW-02199A-11-0330

Bob Stump

I would like to go on record as being opposed to the Pima Utility Tax Relief. Brenda Burns dissenting opinion in Decision No. 73739 is in line with my opinion. Please vote against this unfair increase in our water bill.

Shirley Langer, homeowner

Sun Lakes

From:

Andrea Linder

Sent:

Saturday, April 13, 2013 6:21 AM

To:

Stump-Web

Subject:

PIMA

W-02199A-11-0329 SW-02199A-11-0330

My name is Andrea Linder and I live in Sun Lakes.

Please do not increase our rates it is very unfair - we are a community of retired workers on fixed incomes and cannot afford yet another rate increase.

Andrea Linder

Sun Lakes, AZ

From:

Jacquelyn Fretwell

Sent:

Saturday, April 13, 2013 8:04 AM

To:

Burns-Web; vburns-web@azcc.gov; pierce-web@ascc.gov; Stump-Web

Subject:

Pima tax relief

We are residents of Sun Lakes and very concerned about the request by Pima asking again for tax relief....I think we as seniors need some relief from all these increases..We must manage our never increasing incomes and live within our budgets. They need to do that as well as you in your elected positions. Please do not agree to this increase.

Sincerely,

Robert and Jacquelyn Fretwell

From:

Toni Bellin 🖣

Sent:

Saturday, April 13, 2013 8:20 AM

To:

Stump-Web

Subject:

Pima Utility rate increase

W-02199A-11-0329 SW-02199A-11-0330

Dear Mr. Stump:

Our names are Toni and Dave Bellin, we live in Sun Lakes and are customers of Pima Utilities. Pima Utilities recently received and implemented increases in rates of 12.2% (average) in water rates and 5.5% (average) in sewer rates. There is also a new assessment of \$.33 per month for water and \$.33 per month for sewer to cover Pima's costs associated with filing for the rate increases. The increase was hardship enough but to assess us an ongoing cost to implement the rate increase is outrageous. How much could it possibly cost to charge customers more money?

Even more outrageous was the request by Pima to pass through to the customers the cost of taxes on the dividends distributed to the investors of Pima Utility Company. The Corporation Commission (to our shock and dismay) approved this "gift" to the investors and Pima Utility has filed for this tax relief. Their request was filed March 29, 2013, (to have this approved with no hearing) and the Residential Utility Consumer Organization (RUCO) filed its objection April 2, 2013.

We are adamantly opposed to this request and feel it will impose an undue financial hardship on the residents in Sun Lakes. Most of the residents are on fixed incomes, many have very limited resources to pay for legitimate price increases, but to have to pay for taxes on windfall dividends received by the owners of this utility company is just plain wrong. It isn't as if dissatisfied residents can choose another utility company. We applaud Brenda Burns' dissenting opinion in Decision No. 73739 requiring Pima's customers to pay for tax relief on investor dividends.

Regards,

Toni and Dave Bellin

Sun Lakes, AZ 85248

From:

Sent:

Saturday, April 13, 2013 8:46 AM

To:

Burns-Web; ruburns-web@azcc.gov; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

Pima utility rate

We residents of Sun Lakes have already experienced the approved rate increase you allowed this utility. To allow them additional "relief" in paying for their taxes is absolutely ridiculous. We hope you will keep the interests of the rate-payers in mind, and DO NOT allow this additional increase.

Thank you Frank/Phyllis Sipes Sun Lakes

From:

george e gordon

Sent:

Saturday, April 13, 2013 9:27 AM

To:

RBurns-Web

Cc:

Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

FW: PIMA UTILITY RATE REQUEST

From: george e gordon [mailto:glgordon@gci.net]

Sent: Saturday, April 13, 2013 9:22 AM

To: 'burns-web@azcc.gov'

Subject: PIMA UTILITY RATE REQUEST

I AM A RESIDENT OF SUN LAKES AT

P85248.

PLEASE GIVE PROPER AND DUE CONSIDERATION TO PIMA'S REQUEST AND APPROVE IT IF IT MEETS YOUR REQUIREMENT FOR INCLUSION IN OUR RATES. (VERY LOW BY SURROUNDING COMMUNITY STANDARDS!)

From:

pauli

Sent:

Saturday, April 13, 2013 10:34 AM

To:

Burns-Web; rburns--web@azcc.gov; Pierce-Web; BitterSmith-Web; Stump-Web

Subject:

Pima Utility Hearing

Dear Commissioners:

It is my understanding that the Pima Utility Company and its Investors are back at the feeding trough asking for more money from their customers at Sun Lakes. I believe they recently received an increase over our objections. The net added 12.2%(average) to our water rates,

and 5.5%(average) to our sewer rates. I believe the Investors of Pima were also granted the okay to pass the cost of taxes on their dividends on to us, the consumer at Sun Lakes. I also am aware that there are two

\$.33 charges on my Pima bills to pay for Pima to file for this "Gift" to pay for their tax relief in my monthly billing.

I believe it is time for the Commission to stand up and say enough is enough. I am a long time retiree living on a fixed income at Sun Lakes.

I reluctantly accepted the last increase as a possible need for doing business, but I have to pay taxes on my dividends as small as they may be.

Let Pima and their Investors pay their share of taxes.

Sincerely

Paul M. Rogers

Sun Lakes, Az

From:

Dennis Madigan

Sent:

Saturday, April 13, 2013 10:39 AM

To:

Stump-Web

Subject:

PIMA Increase

Tell me it isn't so!! You approved a rate increase to allow PIMA to cover the cost of asking for another increase!???? Tell me it isn't so!! The requested increase is to cover the taxes on the profit incurred with their last increase!?????? All of this is being considered behind closed doors!???

And do you wonder why there is no trust of the government and it's commisions???

Time to reconsider your position???? Time to throw out PIMA's request???

Time to consider what is right and what's stupid??

PIMA Utility User Dennis Madigan

From:

Frank Gaudioso

Sent:

Saturday, April 13, 2013 11:11 AM

To:

Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web

Subject:

Pima Utility Company Request for Rate Increase.... AGAIN

Arizona Corporate Commission:

Recently, you folks approved a rate increase for Pima Utility Company. Embolden with their success, what do they do now . . . they again go back to the well for more money!

The financial impact of this NEW REQUEST is not known but, if approved, it will be addition to the already approved and implemented 12.2% (average) in water rates and 5.5% (average) increase in sewer rates. Not to mention, they assessed homeowners \$.33 per month for water and \$.33 per month for sewer to cover THEIR costs associated with filing for the rate increases. If you allow Pima Utility Company another bite of the apple, where does it stop?

Commission, please keep this in mind! I, and probably most Sun Lakes homeowners, voted FOR you. People DO NOT vote for individuals or groups that make decisions that ARE NOT in their personal and/or communities best interests. You can be assured that Sun Lakes voters WILL NOT FORGET their coming back to the well for a second time and your decision regarding Pima Utility Companies blatant shake down to bolster their bottom line.

Thank You in Advance, Frank Gaudioso Sun Lakes, AZ 85248



Pima Utilities
Is Once Again Asking for Rate Increase

One point in the previously approved rate increases by the AZ Corporation Commission was a request by Pima to pass - through to the customers the cost of taxes on the dividends distributed to the investors of Pima Utility Company. The Corporation Commission did approve this "gift" to the investors and Pima Utility has filed for this tax relief. Their request was filed March 29, 2013 (they asked for approval without hearing) and the Residential Utility Consumer Organization (RUCO - our friend as they watch out for the customers) filed its objection April 2, 2013.

Once again it is incumbent upon all of us to write to the Commissioners in opposition to Pima's requested tax relief. The financial impact of this request is not known but it is in addition to the already approved and implemented 12.2% (average) in water rates and 5.5% (average) increase in sewer rates. When you read your Pima bill you will also note an assessment of \$.33 per month for water and \$.33 per month for sewer to cover Pima's costs associated with filing for the rate increases. We need to voice our individual opposition to this additional income for the investors of Pima Utilities.

Please write to the Commissioners (e-mail addresses below) and express your opposition to this request by Pima. Items you might want to mention:

E-mail addresses for the Commissioners:

Brenda Burns

burns-web@azcc.gov

Bob Burns Gary Pierce rburns-web@azcc.gov pierce-web@azcc.gov

Susan Bitter-Smith

bittersmith-web@azcc.gov

Bob Stump

stump-web@azcc.gov

Source: The Flyer 4/12/2013

From:

Karen & Dick Michael

Sent:

Saturday, April 13, 2013 11:46 AM

Subject:

Pima Utilities Rate Increase

We, Richard and Karen Michael, are residents of Sun Lakes and customers of Pima Utilities. Pima Utilities recently received rate increases approved by the Corporation Commission: an average if 12.2% for water and an average of 5.5% for sewer. We are also being assessed \$.33 each month for water and \$.33 for sewer to cover Pima's costs associated with filing for the rate increase!

Pima is now asking the Corporation Commission to approve a pass-through to customers to cover the cost of taxes on the dividends distributed to the investors of Pima Utility Company. We believe this to be unfair and would be a hardship for some of our residents.

We commend Commissioner Brenda Burns for her dissenting opinion of the subject in Decision No. 73739 and ask that the other Commissioners do likewise.

Thank you for your consideration on this issue of importance to Sun Lakes residents.

Richard and Karen Michael

Sun Lakes AZ 85248

From:

m:

Sent:

Saturday, April 13, 2013 2:13 PM

To: Subject: Stump-Web Pima Increases

Enough already! My name is Claire Ziegler, a customer of Pima, living in Sun Lakes. I just paid my last statement and again increases. Pima has just received increases and now they want more. Please think about the Pima customers and put a stop to these increases. They are wrong and unfair.

From:

Bill

Sent: Subject: Saturday, April 13, 2013 11:50 AM

pima utilities

Dear Commissioner:

Please think again before raising Sun Lakes water and sewer rates. This should not be the solution for any organization during this recession that we are in. Cut salaries or services, or stop giving dividends to shareholders. Most of us are on a fixed income. Please come up with a better solution than to raise rates. Thank you.

Bill Whiteley

"Talk don't cook rice"

All the plans and schemes for improvement put together won't change a thing if we don't put the principles into daily practice. Even catchy words are just words.

From:

Kathy Davis

Sent:

Saturday, April 13, 2013 2:55 PM

To:

RBurns-Web

Subject:

Pima Utilities Proposed Rate Increase

Dear Commissioner,

As a Sun Lakes resident and Pima customer, I oppose any rate increase at this time. Recently, Pima had a 12.2% increase in water rates and a 5.5% average increase in sewer rates in addition to \$0.33 per month for water and \$0.33 per month for sewer to cover Pima's cost associated with filing for rate increases. Additional increases could result in a financial hardship upon some of our residents, especially those retirees like myself who are living on a fixed income. Furthermore, the water provided by Pima is so "terrible" that we must deal with some sort of water purification system in our homes.

I do endorse Commissioner Brenda Burns dissenting opinion on the subject in Decision No. 73739 requiring Pima customers to pay for the tax relief for Pima investors. This relief is not only unfair, it is simply wrong.

Your immediate attention to this request will be greatly appreciated.

Kathy Davis

W-02199A-11-0329 SW-02199A-11-0330

From:

Larz - LNL Photo

Sent:

Sunday, April 14, 2013 12:23 PM

To:

Stump-Web

Subject:

Pima

Hello Commissioner,

My name is Larz Schwartz, I have lived in Sun lakes for 7 years and am a customer of Pima Utilities. What they are trying to do is not only unfair, it is just plain wrong. Wanting us, their customers to pay a tax so their investors can make more? They received a 12.2 % increase already, isn't that enough? Our salaries do not go up that much, why should our bills? If the rates keep going up, the hardship it will cause many members of our community could be devastating.

Thank you for your time, I am sure you will do what is right for the customers that are already burdened with high bills.

Be safe,

Larz

From:

Allen Metz

Sent:

Sunday, April 14, 2013 11:55 AM

To:

Burns-Web; RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Cc:

Virginia Metz

Subject:

Pima's requested tax relief should be denied

Dear Commissioners:

We live in Sun Lakes, Arizona, and are customers of Pima Utilities. We are writing to vigorously oppose additional income for the investors of Pima Utilities.

It is our understanding that Pima recently recived rated increases that were granted by your Commission and have been implemented, specifically an average increase of 12.2% in water rates and an average increase of 5.5% in sewer rates. Further, our Pima bill has advised us of a \$.33 per month assessment for both water and sewage to cover Pima's costs associated with its filing for the rate increases.

Both of us are long-time Community Assistance Program (CAP) volunteers with the Sun Lakes Fire Department. In this capacity we visit a large number of homes throughout Sun Lakes each year, and we are concerned that there are many Sun Lakes homeowners who cannot afford the financial hardship that will occur if Pima's rates are further increased. We fully endorse Commissioner Brenda Burns' dissenting opinion on the subject in Decision No. 73739, which required Pima's customers to pay for the tax relief sought by Pima's investors. This relief is not only unfair, but it seems simply wrong to us.

Thank you for considering our opposition. Virginia and Allen Metz, **Sun Lakes**. Sun Lakes.

From:

Sent:

Sunday, April 14, 2013 10:14 AM

To: burns-web@azcc.g0v

Cc: BitterSmith-Web

Subject: Unfair rate assessment & taxation

Wayne & Sherry Manier 9814 E. Watford Way Sun Lakes, Az. 85248

Ladies & Gentlemen: I am a customer of Pima Utilities and a Sun Lakes resident. Along with the outrageous water and sewer rate increases recently imposed by Pima Utilities and your Commission, I am now stuck with a .66 cent assessment each month, and I am also expected to financePima Utilities investors by paying their tax on this increase in their income. Is this not a taxation without representation? Is this not a ridiculous request?

I agree with Brenda Burns dissenting opinion on this subject in decision #73739. Let us gather our common sense and back this opinion by Brenda Burns

Sincerely, Wayne & Sherry Manier

Trisha A. Morgan

From:

Sent: To: Sunday, April 14, 2013 12:57 PM

Pierce-Web

Cc:

BitterSmith-Web; Stump-Web

Subject:

Pima rate increase

Please do not allow Pima Utilities to raise their rates. This is unfair. Sun Lakes resident, Jeanette Corabi

From:

Sent:

Sunday, April 14, 2013 4:47 PM

To:

RBurns-Web; Pierce-Web; BitterSmith-Web; Stump-Web

Cc:

Burns-Web

Subject:

Decision No. 73739

Dear Commissioners:

Decision No. 73739 is unfair to us Sun Lakes residents who rely on Pima Utility for their water and sewage services. Last year you allowed Pima to increase their water and sewage service charges and have Sun Lakers pay for their legal expenses. This year you are agreeing with Pima's request to have us pay the tax on their profit too! Only Commissioner Brenda Burns understands that is an unjust additional burden on Sun Lakers. We hope you will recind your bad decision and realize having us pay their legal expenses is already giving them undeserved advantage. Where is the end to such greediness? Do we have to wait for election time to get fair representation?

Sincerely,

Pauline Lee Sun Lakes

Trisha A. Morgan

From:

Roselyn Crewse

Sent:

Sunday, April 14, 2013 8:43 AM

To:

Subject:

Stump-Web Pima rates

Dear Commissioners:

So you think it is okay for the customers of Pima to pay the taxes that are rightly attributable to the Robson Family Trust? Perhaps you would like to pay my taxes. That would be great. What kind of thinking is that?

People in Sun Lakes are not all deep pockets. Many of us are on a fixed income. The Robson Corporation made lots of money off all of us and gouged in everything from the price of the lot to the upgrades and the landscaping. They sold us golf courses for an exorbitant price after allowing them to deteriorate. Not satisfied with that they now want us to pay their taxes too?

I believe the first decision should be reversed and the second request denied. What good is it to have people supposedly protecting us when they appear to be in the pockets of those trying to take advantage of us.

This is like the foxes guarding the henhouse. I hope you will consider the first decision as a bad one and deny the second one. That would be the right thing to do.

We will just have to see.

Congratulations to Brenda Burns for having some common sense and voting against the first decision. At least there is one person we can count on.

Roselyn & Richard Crewse

PS: There was a piece in the Arizona Republic this morning that described this whole situation. How sad that we could not count on you the first time